

# **Corporate Social Responsibility Policy**

Eyton Solutions Ltd is committed to balancing the company's economic sustainability alongside its social and environmental responsibilities. Our respect for people encompasses treatment of our own employees, our interaction with the communities in which we operate, and our management of the relationships with our clients.

Equally fundamental is the care we take as a business, to nurture and protect the natural environment. This means not just managing the environmental impact of our projects but also the steps we take as an ethical business to minimise the effect of our day-to-day activities such as the use of natural resources and management of waste.

This policy is the direct responsibility of Steve Hembury (Managing Director) and will be reviewed at least annually. Objectives and key performance indicators will be set at appropriate levels for the areas that fall within the policy.

### **People**

### **Health and Safety**

The Management of health and safety is considered to be a top-level commitment fundamental to the company's operation.

The Director responsible for the health and safety policy is the Managing Director.

Our policy arrangements are supported by our ISO 45001 safety management system and aims to protect all employees and anyone else that may be affected by our activities.

Training on health and safety is provided for management and employees.

We have internally employed Health and Safety consultants who provide support and advice to the Management and other workforce on maintaining the highest level of health and safety standards.

Performance against specific health and safety objectives and targets is reported annually and includes statistical data on incidents and other key performance indicator criteria. It is the company's aim to maintain these statistics well below the National industry average.

### **Training and Development**

The success of our business is directly related to the continual investment we make in the development of our people. Ongoing success can only be achieved through a commitment to attract, develop and retain the best. We aim to do this through our supportive environment that allows everyone to reach their full potential.

To ensure we are all fully prepared to carry out our duties we work to a comprehensive training programme; many of its health, safety and environmental elements are mandatory. All employees have personal development plans covering performance, aspirations, opportunities and training needs.

#### **Communities**

Eyton Solutions Ltd considers its role in local communities to be an integral part of the business and we are proud of the communities we both live and work in.

Our Head Office in Wrexham, North Wales and our branch office in Wythenshawe, Greater Manchester actively seeks to:

- Employ local people and utilise local subcontractors and suppliers
- Become involved with local business and professional forums



- Support local charities and events
- Promote safety and in particular, fire safety where in contact with the general public

We encourage employees to become actively involved in fundraising for charities chosen on a local or personal level.

Our employees are also often involved with project presentations for business and mentoring them in particular specialist areas of our business.

Where we provide our services around areas of the general public through areas such as a our fire risk assessments, we will actively support the local community and general public in any information which could be relevant and useful for their own increased safety in and around their domestic home.

### Quality

We will commit to installing a culture that places quality over profit or quantity not only within our own business but also within our client organisations.

We recognise given the nature of our works being legal compliance, that the quality of our works can mean the difference between lives being saved and injuries being significantly reduced.

We commit to ensuring that our business maintains the highest levels of quality through our benchmarking of best practice documentation and accreditations such as the ISO 9001 and BAFE.

## **Supply Chain**

In managing our supply chain we actively seek to build enduring relationships, adopt a non-adversarial approach and create open and collaborative forms of working that deliver value for our clients and long term opportunities for our business. It is always our intention to trade reasonably and in full co-operation with our subcontractors and suppliers.

Our aim is to identify competent and like-minded organisations capable of fulfilling our expectations, particularly with regard to health, safety and environmental considerations, and the commitments we make to our clients and other stakeholders.

When we have the opportunity to influence the design of a project, we encourage the early involvement of our supply chain partners in developing economical and sustainable design solutions.

Increasingly we are providing information to our suppliers and subcontractors on our environmental expectations, particularly with regard to waste management.

Site visits and other such informal audits of facilities are encouraged to develop a dialogue with suppliers and subcontractors that might further improve collaboration.

#### **Environment**

We fully recognise our responsibility to manage the impact of our activities on the environment and are committed to good environmental practice following the standards expected within our accreditation for ISO 14001.

Waste management is of the utmost importance. To divert waste away from landfill we operate a reduce, reuse, recycle hierarchy, starting with careful selection, ordering and use of materials. We are committed to the development of our environmental key performance indicators and the fulfilment of our waste minimisation strategy.

Wherever possible we will use our influence with clients and their designers to improve the whole-life environmental performance of construction projects, to establish energy-efficient and sustainable solutions. This includes the specification of certified legal and sustainable timber.

We are taking steps to monitor our carbon emissions and are already measuring some sources of CO2 emissions that are easily quantified, including:

- Electricity and gas usage in offices
- Use and methods of transport



In the near future this information will be used to set targets for reduction.

Steve Hembury

Managing Director

20/06/2023